Standard in development L3: Construction equipment maintenance technician

Title of occupation

Construction equipment maintenance technician

UOS reference number

ST0671

Core and options

No

Level of occupation

Level 3

Occupational maps data

Route: Engineering and manufacturing Pathway: Maintenance, Installation & Repair Cluster: Service, repair and or overhaul operative or technician

Typical duration of apprenticeship

36 months

Target date for approval

01/09/2024

Resubmission

No

Would your proposed apprenticeship standard replace an existing framework?

Yes

Construction Civil Engineering - Level 3 Construction Plant or Machinery Maintenance

Does professional recognition exist for the occupation?

Yes

Professional recognition

Society of Operational Engineers

Occupation summary

This occupation is found in the construction and allied sectors, these may include manufacturers, plant hire companies, construction contractors, industry employers, or an independent maintenance or inspection organisation in employers such as within the construction, demolition, rail-plant, extractives or mineral products sectors.

The broad purpose of the occupation is to ensure that construction and allied-based plant and equipment, through technical and diagnostic activities, has been made fully functional, safe and efficient where problems occur. The technician will also complete important activities around installing, decommissioning, upgrading, modifying or adapting. They will deal with a wide range of construction-based equipment including static and mobile plant which has a high level of complexity for operational efficiencies. This complexity may include dealing with stringent engine emission requirements, where the understanding of complex programmable electronic systems together with a mechanical and a chemical conversion process is required. With the advent of mechatronic-based operations, hybrid and clean-technology equipment, the technician must be able to adapt to new and changing technologies for zero-carbon equipment. The occupation is a key role in keeping construction and allied based equipment fully functional and efficient, which can affect the delivery of national infrastructure and housing build programmes.

In their daily work, an employee in this occupation interacts with customer or client representatives, site managers or site supervisors, site safety representatives, plant operatives, other site workers, sales staff, hire controllers, direct line manager or supervisor, technical advisors, manufacturing staff, co-worker and administrators.

An employee in this occupation will be responsible for ensuring the safe and efficient operation of construction and allied-based static and mobile plant and equipment through activities such as examinations, inspections, diagnostics, analytical, reporting and prevention activities. This applies where the machine or equipment operation is either not fully functional or requires upgrades and adaptations. The construction equipment maintenance technician must have a strong understanding of the specific as well as generic technical aspects of each machine type, have strong problem-solving skills and able to source, interpret, diagnose and apply technical information from a wide range of electronic sources. They will also be at the forefront of dealing with new and emerging technologies such as battery-operated or high voltage mobile equipment and hydrogen-driven mobile equipment which have high levels of risks during maintenance activities if procedural requirements are not followed. They will work independently, and in many cases remotely, but will also play an active part in both planning the work of others and mentor or guide other co-workers. They must work to and specify and apply a high level of health, safety and welfare awareness as they work in challenging environments within high-risk sectors in all hours. Their role is safety critical in that both co-workers and members of the public could be placed at risk. At this level, their behavioural skills are highly important as they will be the forefront in terms of meeting and organising the work with customers, both internal and external and ultimately responsible for ensuring that any work undertaken by them or colleagues has been completed to the highest standard and within given timescales as failure to complete activities within their scope can mean that their customer or employer could be burdened with very high-penalty costs for project overruns for example overnight roadworks due to non-functioning equipment.

Typical job titles

Advanced field service engineer Construction plant advanced maintenance Level 3 mechanic Plant maintenance technician Workshop technician

Are there any statutory/regulatory or other typical entry requirements?

No

Occupation duties

DUTY	KSBS
Duty 1 Carry out in-depth legal, regulatory and organisational inspections and examinations of a range of construction plant and equipment, including where applicable, road-going units to ensure that legal and regulatory requirements are met.	K3 K4 K5 K8 K9 K16 K18 K19 K21 K 22 S6 S8 S9 S10 S11 S12 S13 S14 S15 S1 6 S20 S24 S26 B2 B3 B4 B5
Duty 2 Carry out self-supervised scheduled checks, servicing and maintenance activities for construction- based equipment which includes electric, hybrid or alternative-fuelled equipment, in accordance with safe procedures (including isolation requirements) and manufacturers and organisational requirements.	K3 K4 K5 K6 K8 K9 K13 K16 K17 K1 8 K19 K21 K22 S6 S8 S9 S10 S11 S12 S13 S14 S15 S1 6 S17 S20 S24 S26 B2 B3 B4 B5
Duty 3 Carry out in-depth technical diagnostics on all construction-based equipment such as internal combustion engines, including alternative fuelled types and alternative power generations systems including electrical motors and power drives, transmission systems, chassis, steering and braking components, power generation, hydraulic, electrical including high voltage and battery and AC/DC, mechanical, hydraulic and pneumatic systems. Follow advanced analytical and diagnostic protocols using a range of advanced diagnostic tools.	K3 K4 K5 K6 K8 K9 K10 K15 K16 K1 8 K19 K21 K22 S6 S8 S9 S10 S11 S12 S13 S14 S15 S1 6 S20 S24 S26 B2 B3 B4 B5
Duty 4 Dismantle repair, adapt, upgrade and rebuild faulty construction equipment-based components such as internal combustion engines, including alternative fuelled types, electrical motors and power drives, transmission systems, chassis components including steering and braking systems, hydraulic, electrical including high voltage and battery, and pneumatic systems on a range of common and specialist plant and equipment types.	K3 K4 K5 K6 K8 K9 K11 K12 K14 K1 6 K17 K18 K19 K21 K22 S6 S8 S9 S10 S11 S12 S13 S14 S15 S1 6 S18 S19 S20 S21 S22 S24 S26 B2 B3 B4 B5
Duty 5 Identify where functional improvements of construction components and equipment should be	K3 K4 K5 K7 K9 K10 K11 K12 K15 K 16 K17 K19 K21 K22

DUTY	KSBS
made and upgrade, modify, adapt and produce bespoke technical components using design and fabrication activities as per manufacturer's notification and instructions.	S6 S8 S10 S11 S12 S13 S14 S16 S20 S 21 S24 S25 S26 B2 B3 B4 B5
Duty 6 Ensure that equipment on construction and allied sites is correctly functioning under no load conditions through the use of comprehensive diagnostic and testing equipment by undertaking commissioning activities on electronics, power management control systems, AC/DC control systems, hydraulics and pneumatics systems, mechanical systems and components.	K3 K4 K5 K6 K8 K9 K16 K17 K18 K1 9 K21 K22 S6 S8 S9 S10 S11 S12 S13 S14 S15 S1 6 S20 S23 S24 S26 B2 B3 B4 B5
Duty 7 Complete written reports and other documentation for a range of examination, inspection, diagnostic and maintenance activities.	K1 K3 K8 K9 K19 K22 K23 S5 S6 S7 S8 S9 S10 S11 S12 S13 S14 S17 S18 S20 S25 S26 B2 B3 B4 B5
Duty 8 Provide comprehensive technical information, guidance and advice to others using verbal, written and electronic-conveying methods using correct construction-equipment based terminology.	K1 K2 K3 K8 K9 K19 S2 S3 S5 S6 S7 S8 S9 S10 S11 S12 S1 3 S14 S20 S25 S26 B1 B2 B3 B4 B5
Duty 9 Identify, specify, procure or purchase a wide range of resources and equipment specific to construction equipment and their operating environment. Determine work schedule timescales and methods of work for particular maintenance activities within a given area or a range of activities.	K3 K7 K8 K9 K16 K17 K19 S2 S6 S8 S9 S10 S11 S12 S13 S14 S15 S16 S17 S18 S20 S24 S26 B2 B3 B4 B5
Duty 10 Determine the viability of repairs, including cost-benefit analysis on a variation of construction-based equipment types, based on customer requirements and stipulations.	K3 K4 K7 K8 K9 K10 K11 K12 K14 K 15 K16 K19 K22 S5 S6 S8 S10 S11 S12 S13 S14 S20 S2 5 S26 B2 B3 B4 B5
Duty 11 Programme electronic and mechatronic control units for construction machine functionality to ensure safety, efficiency, emission and environmental purposes.	K3 K5 K6 K9 K16 K19 K21 K22 S6 S7 S8 S9 S10 S11 S12 S13 S14 S15 S16 S20 S24 S26 B2 B3 B4 B5
Duty 12 Specify generic and specialist health and safety control equipment and plan and apply safe working methods in conformance with construction-specific legislation, regulations, environmental, best practice and organisational requirements.	K3 K4 K5 K8 K9 K16 K19 K21 K22 S6 S8 S9 S10 S11 S12 S13 S14 S15 S1 6 S20 S24 S26 B2 B3 B4 B5
Duty 13 Carry out instructional or mentoring or guidance activities to others on the effective operation, technical and performance of relevant items of construction plant, equipment, tools or accessories.	K1 K2 K3 K19 K25 S1 S3 S6 S8 S10 S11 S12 S14 S20 S25 S26 B2 B3 B4 B5

DUTY	KSBS
Duty 14 Develop and maintain effective communication between client, supplier, customer and end-user connections with the organisation relevant to technical and maintenance activities.	K1 K2 K19 K20 K24 K26 S1 S2 S3 S4 S6 S8 S10 S12 S14 S20 S 26 S27 B1 B2 B3 B4 B5 B6
KSBs	

Knowledge

K1: Verbal communication techniques. Giving and receiving information. Matching style to audience. Barriers in communication and how to overcome them. Construction engineering terminology.

K2: Non-verbal communication techniques: gestures, facial expressions, tone of voice, eye contact, body language.

K3: Construction equipment maintenance mathematical and scientific principles: calculations, conversions, flow rates.

K4: Construction equipment maintenance mechanical principles: motion and mechanics, storage and transfer of forces and energy in operation, motors and pumps.

K5: Construction equipment maintenance electrical and electronic principles: principles of electricity and electronics, electric circuit theory, motors.

K6: Construction equipment maintenance mechatronics principles: key components of integrated mechanical and electrical systems; their design and operation.

K7: Engineering materials: characteristics, properties and impact on use.

K8: Environmental and sustainability regulations and guidance. Environmental hazards that can arise from construction maintenance operations. Environmental protection and management systems, Environmental signage and notices. Types of pollution and control measures: noise, smells, spills, and waste. Environmental permits. Waste Electrical and Electronic Equipment Directive (WEEE). Hazardous waste regulations. Data logging to optimise equipment performance. Industry Carbon Reduction initiatives.

K9: Awareness of health and safety regulations, relevance to the occupation and the technician's responsibilities: Health and Safety at Work Act (HASWA), CDM regulations, COSHH, DSE, electrical, WAH, PUWER, LOLER, RIDDOR and near miss reporting, confined spaces, noise, management systems of occupational health and safety, emergency evacuation procedures, isolation and emergency stop procedures, lone working, manual handling, risk assessments and safe systems of work, accident and incident management and mitigation methods. safety equipment: PPE, guards, signage, fire extinguishers, situational awareness, slips, trips and falls, types of hazards.

K10: Principles of digital devices and construction machine performance aids and monitoring, application of digital technologies and information systems: connected technologies, virtual and augmented reality.

K11: Construction equipment commissioning and decommissioning practices and techniques.

K12: Construction equipment removals and installations practices and techniques.

K13: Construction equipment maintenance practices and techniques: planned,

preventative, predictive and reactive methods and their frequency.

K14: Construction equipment repair practices and techniques.

K15: Fault finding and problem-solving techniques.

K16: Construction equipment manufacturers' instructions: what they are and how to use them. Warranties: what they are and impact on engineering work.

K17: Construction plant and tools: types, application and operation. Maintenance, commissioning, repair, carriage and storage requirements. Calibrated equipment requirements.

K18: Principles of restoring the work area.

K19: Business operation considerations: efficiency, customer satisfaction, competitiveness, minimising risks to operation, ethical issues.

K20: The construction equipment maintenance sector and industry. Types of organisations, types of products and equipment. Supply chain. Customers. Customer requirements. Impacts on product demand. Customer specifications: purpose and consequences of non-compliance.

K21: Work planning, prioritising, work scheduling, workflow and time management techniques. Work management systems. Work categorisation systems.

K22: Quality assurance procedures.

K23: Documentation: methods and requirements - electronic and paper.

K24: Team working principles.

K25: Workplace training and development techniques. How to pass on knowledge and provide guidance to customers or stakeholders.

K26: Equality Act. Equality, diversity and inclusion in the workplace. Unconscious bias.

Skills

S1: Communicate with others verbally for example, colleagues and stakeholders.

S2: Negotiate with colleagues or stakeholders. For example, to access equipment or work areas.

S3: Provide information, advice, guidance or instruction to colleagues or stakeholders.

S4: Create, maintain and enhance productive working relationships.

S5: Prepare and write technical reports, for example incident reports, technical investigations or outcomes, equipment appraisals and specifications, improvement suggestions.

S6: Identify and agree work goals. Plan work.

S7: Use information and digital technology. Comply with GDPR and cyber security regulations and policies.

S8: Record or enter information - paper based or electronic, for example job sheets, risk assessments, method statements, equipment service records, test results, handover documents and manufacturers' documentation, asset management records, work sheets, checklists, organisational reporting requirements.

S9: Identify and document hazards and risks in the workplace. Apply control measures. **S10**: Apply health and safety procedures and safe systems of work in compliance with regulations and standards.

S11: Apply environmental and sustainability procedures in compliance with regulations and standards for example, segregate resources for reuse, recycling and disposal.

S12: Investigate problems using fault-finding and diagnostic techniques to identify underlying causes. Identify solutions to problems.

S13: Read and interpret information, for example text, data, engineering drawings, job card, work instructions, risk assessments, method statements, operation manuals, permits to work, instructions.

S14: Select techniques, procedures and methods to undertake tasks.

S15: Select and check construction plant, equipment and hand tools including calibration and diagnostic equipment.

S16: Identify, organise and use resources to complete tasks, with consideration for cost, quality, safety, security and environmental impact.

S17: Perform maintenance tasks on construction equipment.

S18: Perform repair tasks on construction equipment.

S19: Carry out de-commissioning, removal and disassembly of components and equipment from construction plant.

S20: Assess condition of components and equipment. Test and check equipment or systems. Identify actions required.

S21: Carry out assembly and installation of components and equipment from construction plant.

S22: Apply contamination control techniques during equipment and component removal and installation activities.

S23: Complete commissioning checks following maintenance and repair activities.

S24: Restore the work area on completion of the activity.

S25: Apply continuous improvement techniques. Devise suggestions for improvement.

S26: Apply quality assurance procedures.

S27: Follow equality, diversity and inclusion procedures.

Behaviours

B1: Committed to CPD to maintain and enhance competence in their own area of practice.

B2: Take personal responsibility for their own sustainable working practices.

B3: Prioritise health and safety.

B4: Act in a professional manner.

B5: Take responsibility for completing work.

B6: Take account of diversity and inclusion requirements.

Qualifications

English and Maths

Apprentices without level 2 English and maths will need to achieve this level prior to taking the End-Point Assessment. For those with an education, health and care plan or a legacy statement, the apprenticeship's English and maths minimum requirement is Entry Level 3. A British Sign Language (BSL) qualification is an alternative to the English qualification for those whose primary language is BSL.

Does the apprenticeship need to include any mandated qualifications in addition to the above-mentioned English and maths qualifications?

No

Professional recognition

This standard aligns with the following professional recognition:

Society of Engineers for Graduate

Progression Routes

<u>ST0999 Lead engineering maintenance technician v1.0 L4</u> <u>ST0841 Engineering manufacturing technician 1.1 L4</u> ST0048 Construction site supervisor L4

Subject sector area

4.1 Engineering